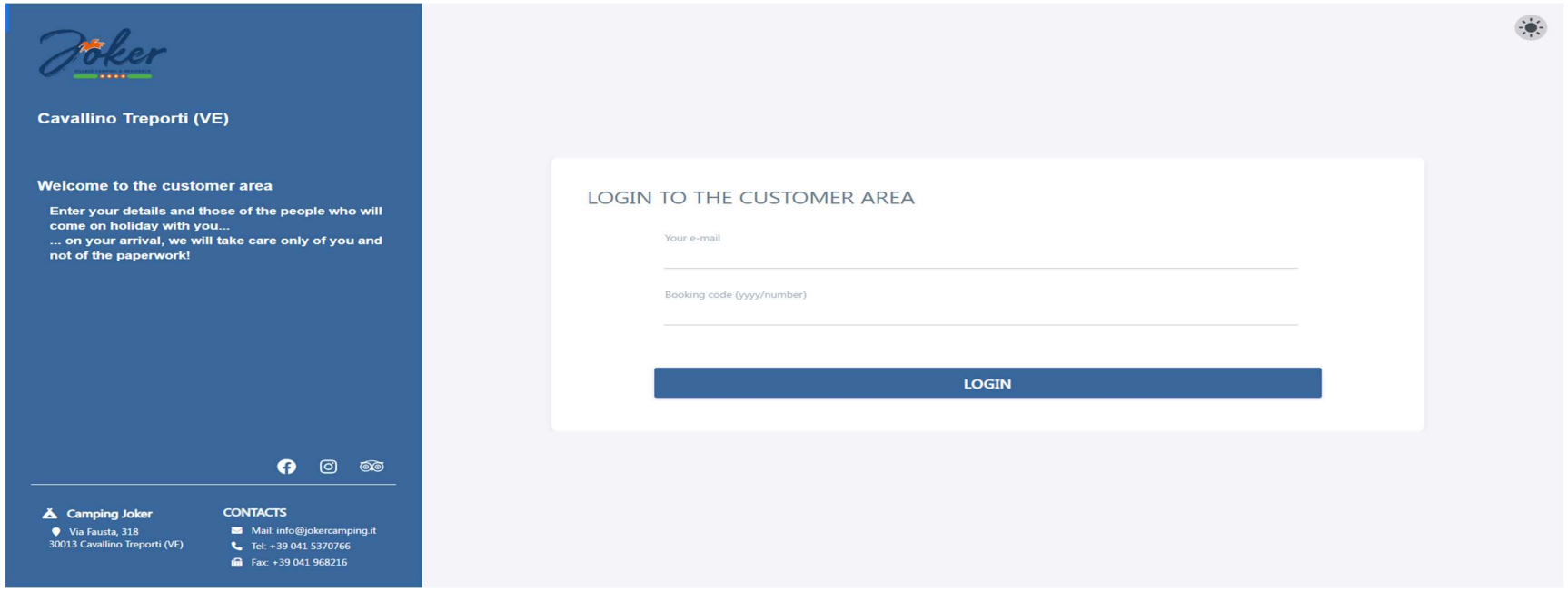
WEB CHECK-IN INSTRUCTIONS

When you make your reservation, whether made by phone, online or directly from the property, you will receive a link to a dedicated page to ACTUALLY check-in. This link will also be sent to you as a reminder 15 days before your arrival.

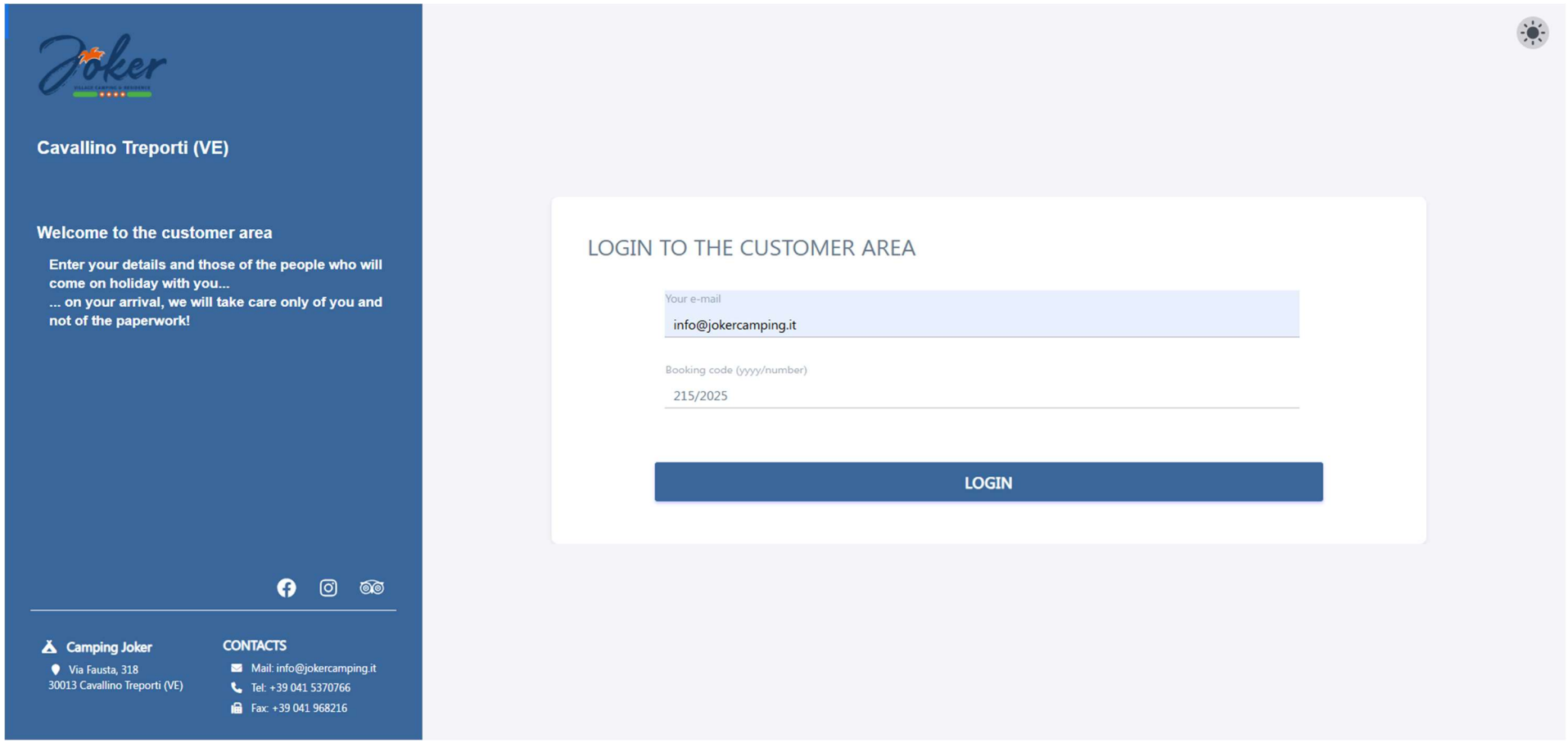
To web check-in, open the page and enter the email address used during the reservation and the reservation number received in the confirmation (letter or message). The reservation number can be entered either in the form yyyy/number (e.g. 2025/215), or in the form number/yyyyy (e.g. 215/2025).

For example, in our case, the email to be used is info@jokercamping.it and the reservation number is 215/2025.

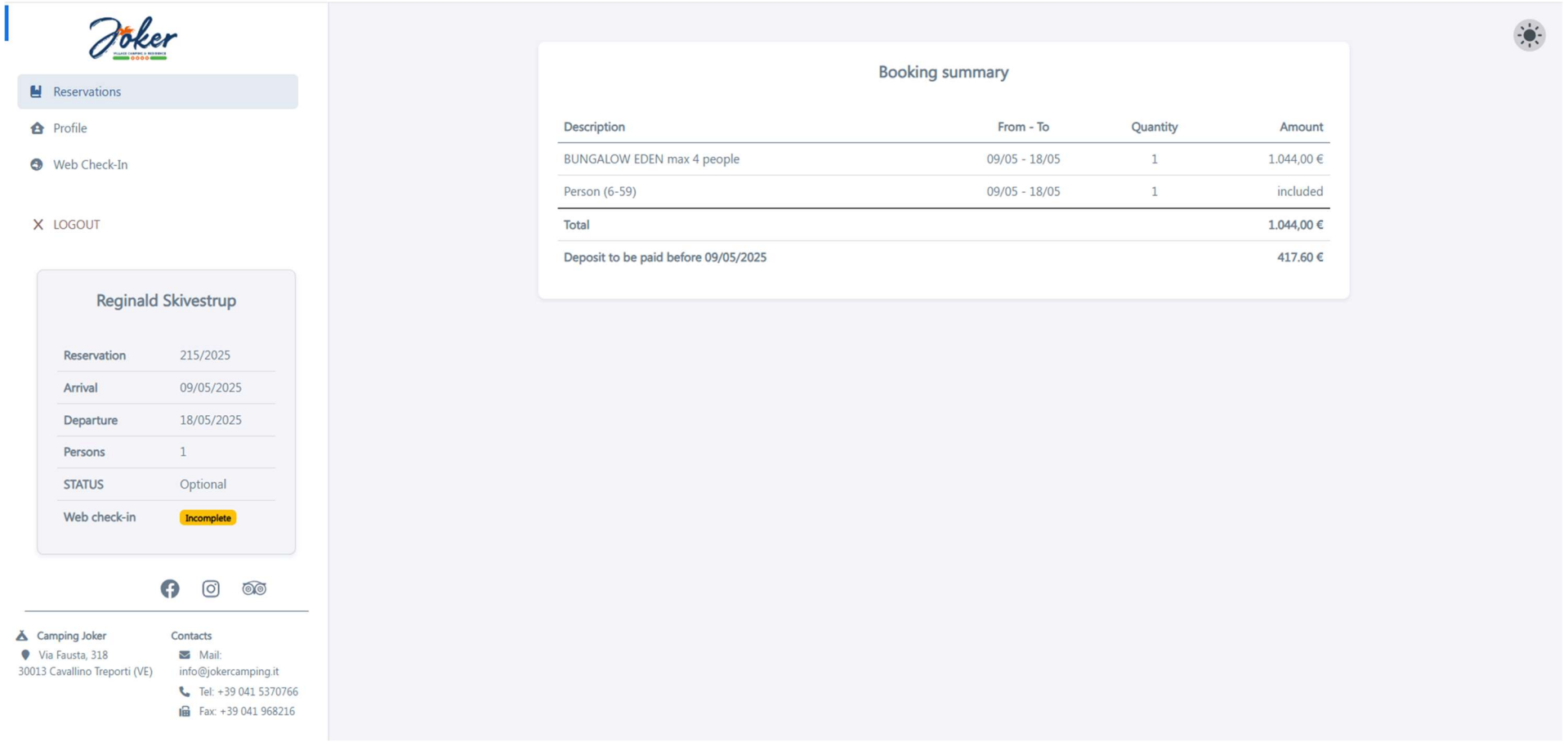
Please note: for bookings made through Booking.com, you will not have to enter your personal email, but the email address generated by the Booking.com system. This address will be communicated in the booking confirmation message. Otherwise, you will not be able to access the page. Mail and address will be sent to you 15 days before arrival on your Booking.com extranet page.



Enter your e-mail and booking number and click LOGIN.



You will find a summary of your booking

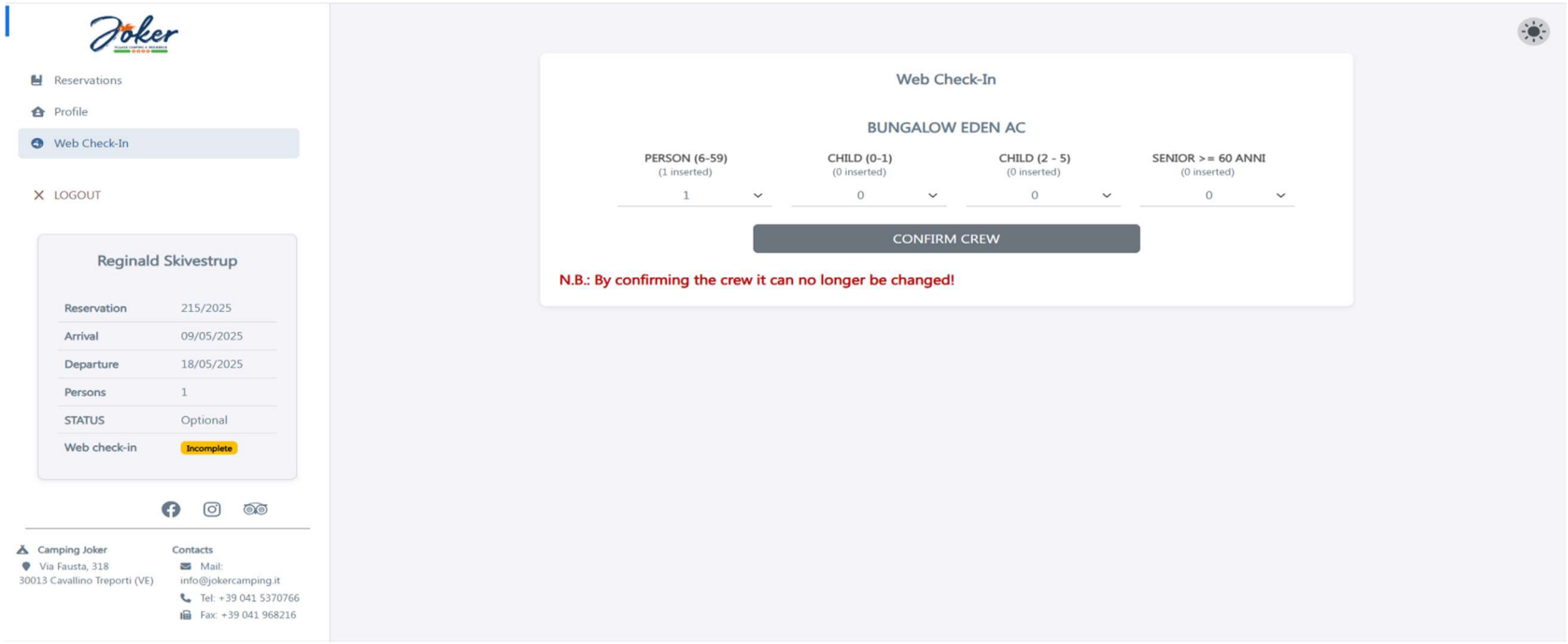


Click Web check-in

Please note: On the web check-in page, the number of persons indicated at the time of booking will be displayed. It is important to update this section by entering the correct data according to the age of each member of the group. For example:

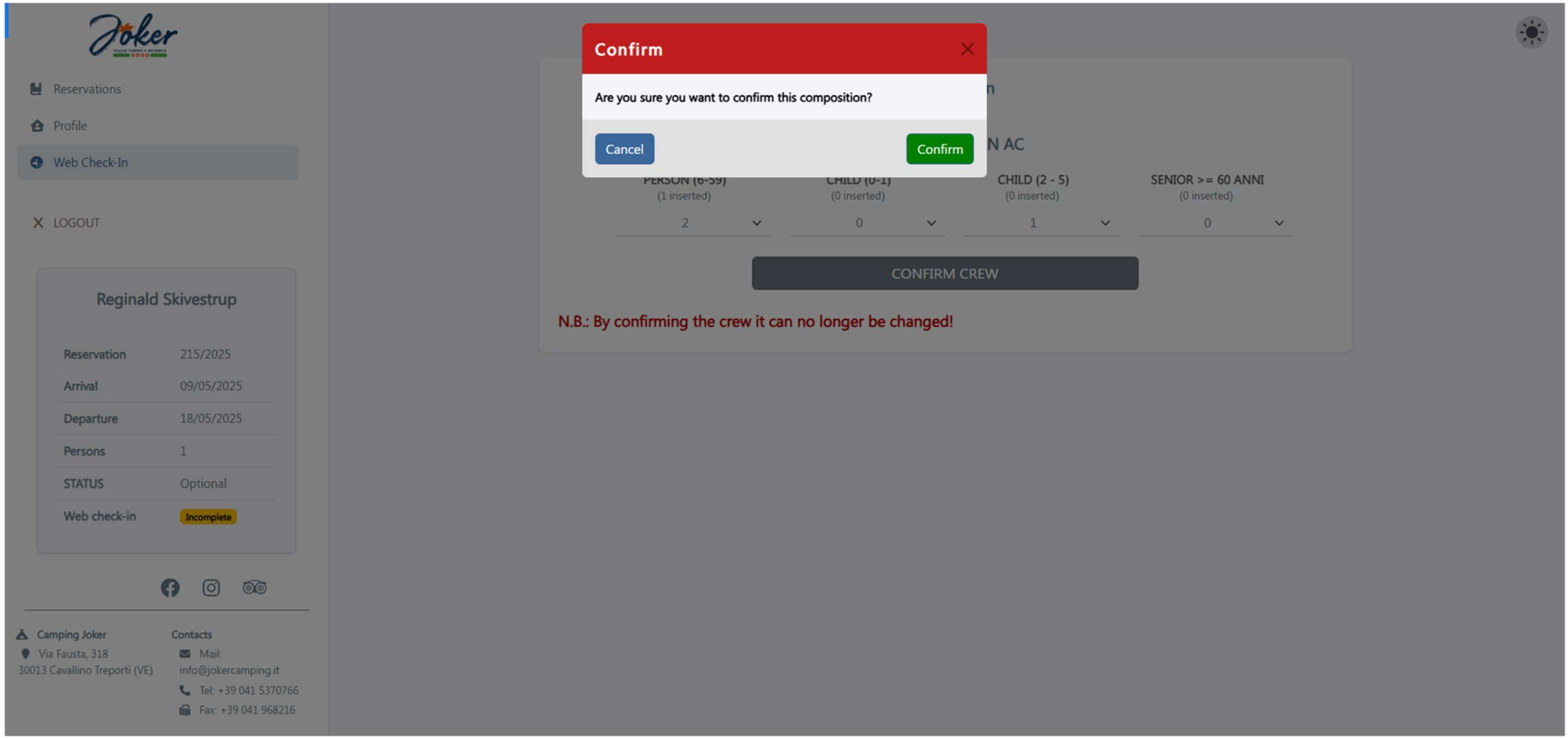
- If by mistake a 4-year-old child was entered in the 0-2 class, move him/her to the correct category (2-5 years) and remove him/her from the previously defined one.
- If an adult is 60 years old, he should be moved from the category "ADULT" to the category "SENIOR" and remove him from the previously defined one.
- A 7-year-old child should be considered as an adult and placed in the 'ADULT' category.

Once you have completed all corrections, confirm by clicking CONFIRM CREW. Do not hurry; it is important that the information is correct, otherwise the system may crash or you will enter incorrect data.

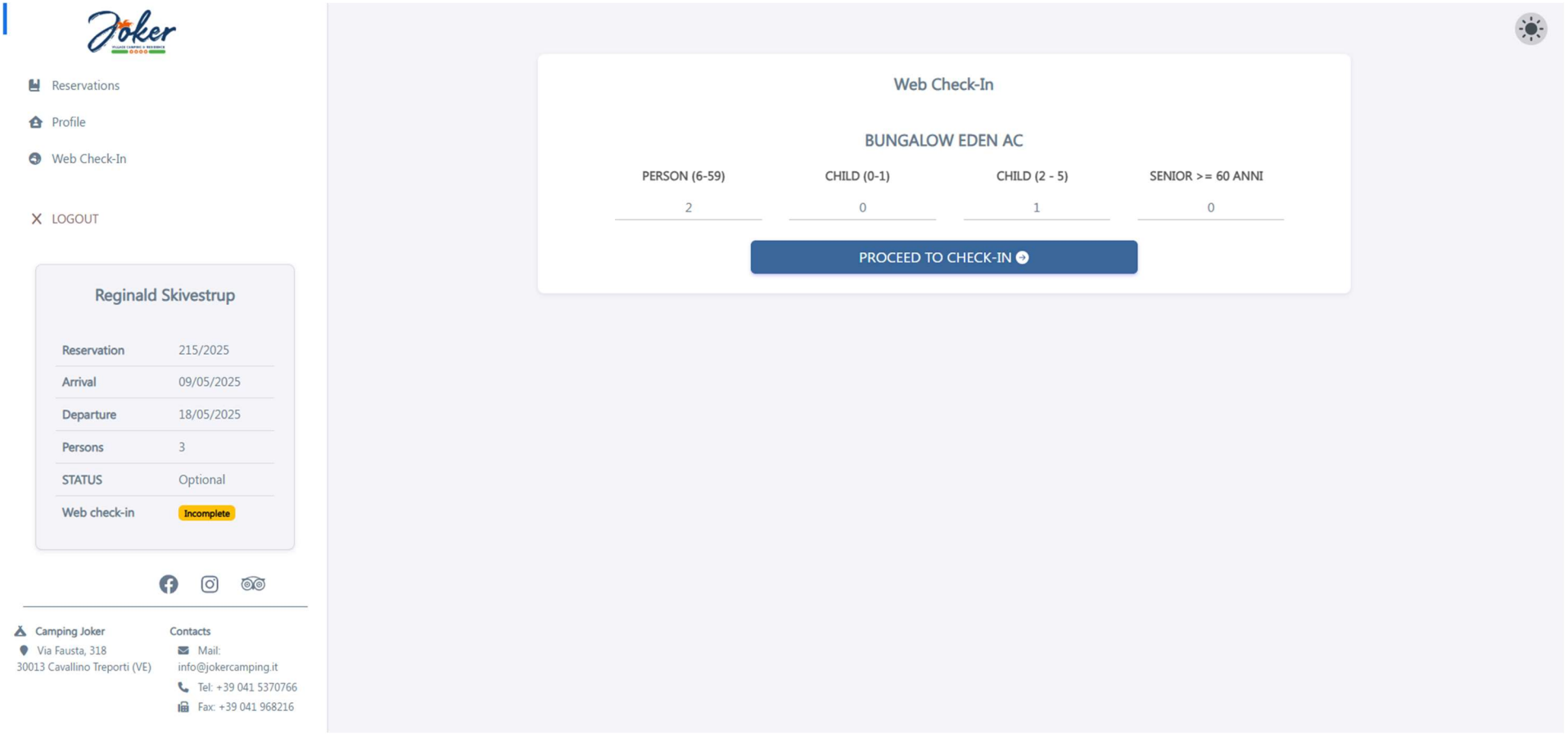


Confirm with the Confirm or Cancel button to return.

If you confirm, you will not be able to go back and will have to contact our office at +39 0415370766.



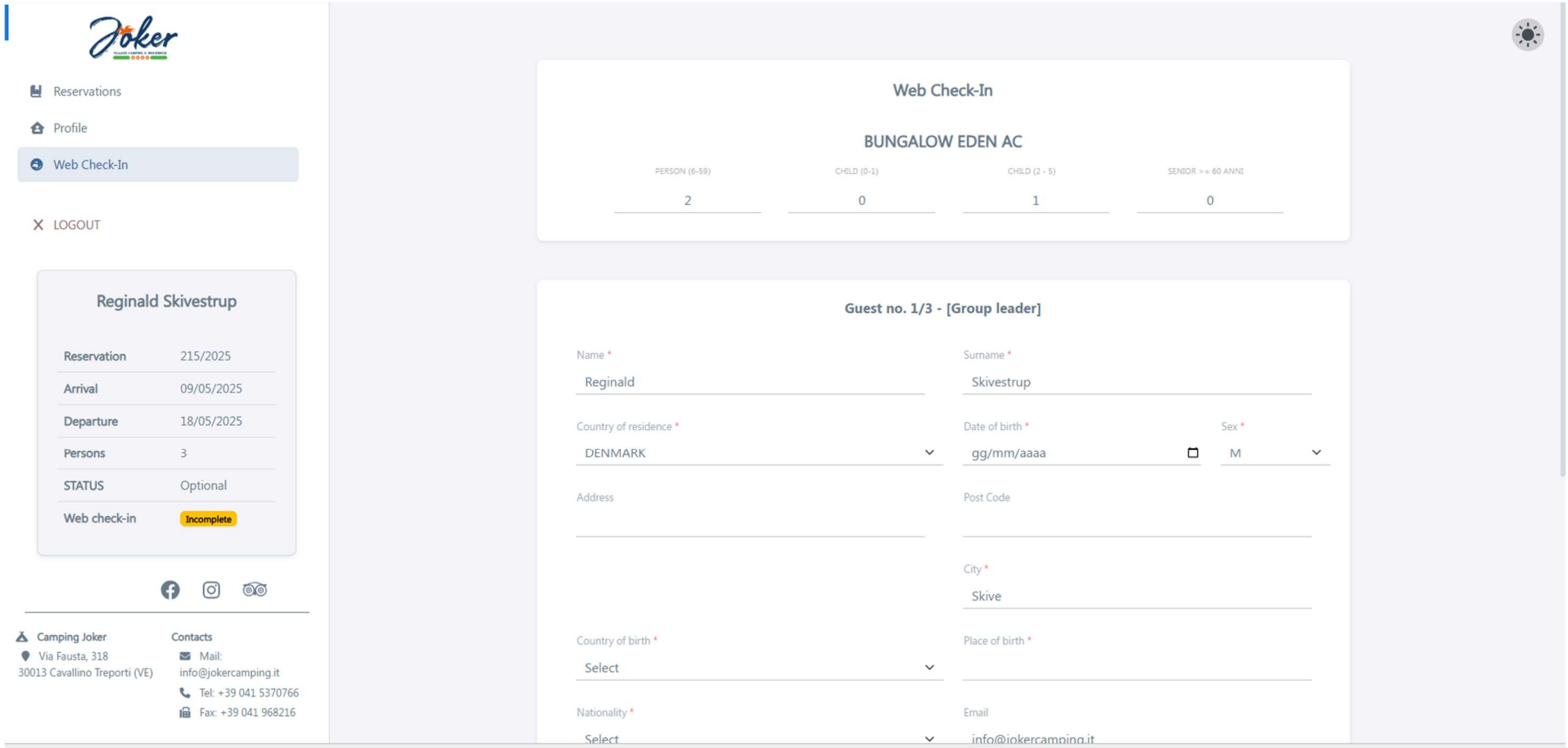
Click PROCEED TO CHECKIN



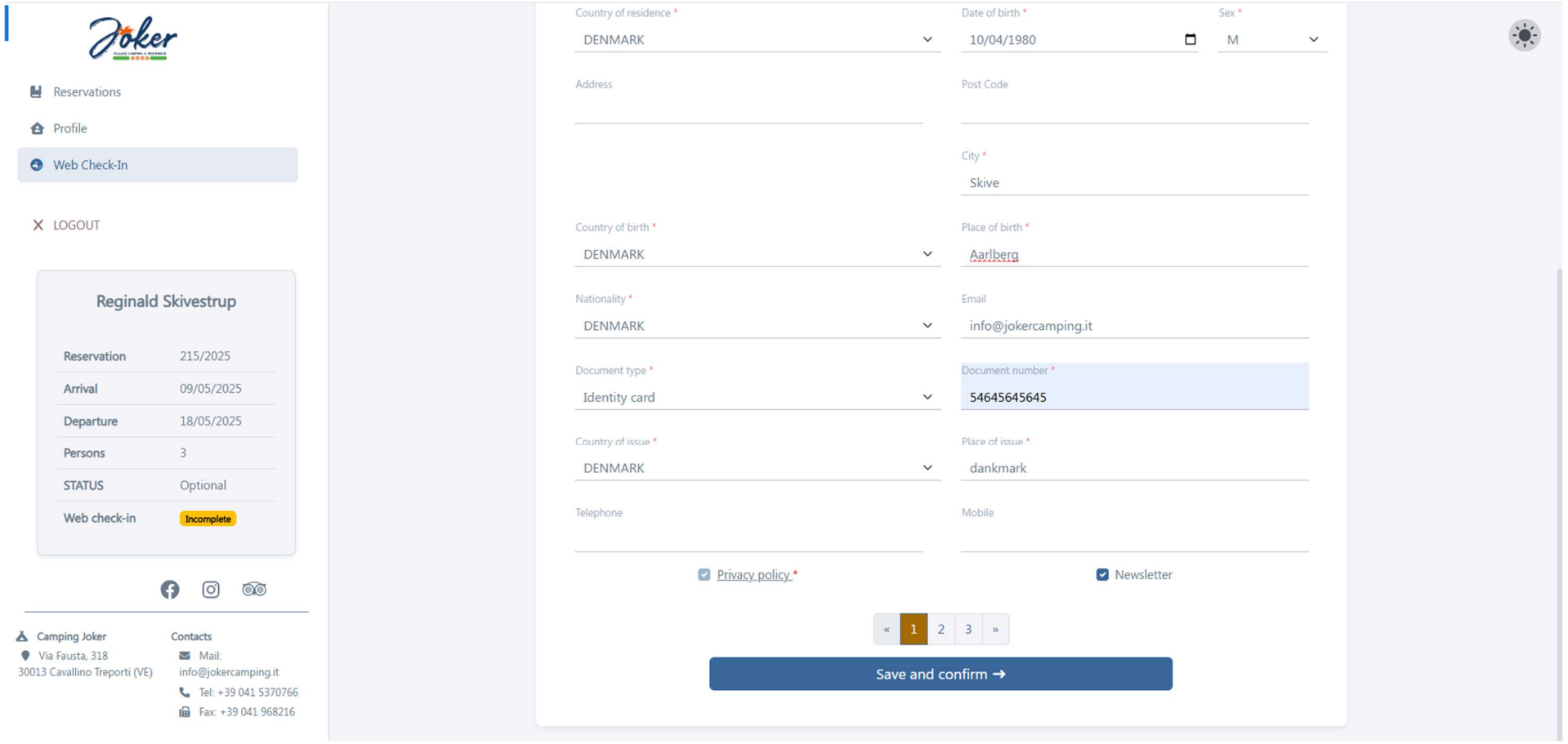
Enter the first member (group leader), making sure that he/she is an adult or senior (no child).

Example: in this case, having previously confirmed the composition of the persons (two adults and a child in the 2-5 age group), it will not be possible to enter a person who, in terms of age, falls into the "SENIOR" class; an adult will have to be entered.

YOU CANNOT CHANGE WHETHER ADULT, SENIOR OR CHILD.



Fill in the various required data with an asterisk until the end - the system will check the exact congruence of the data and the presence of all mandatory fields - ONLY AT THE END OF THE INSERT PUSH THE CONFIRM CHECKIN BUTTON.

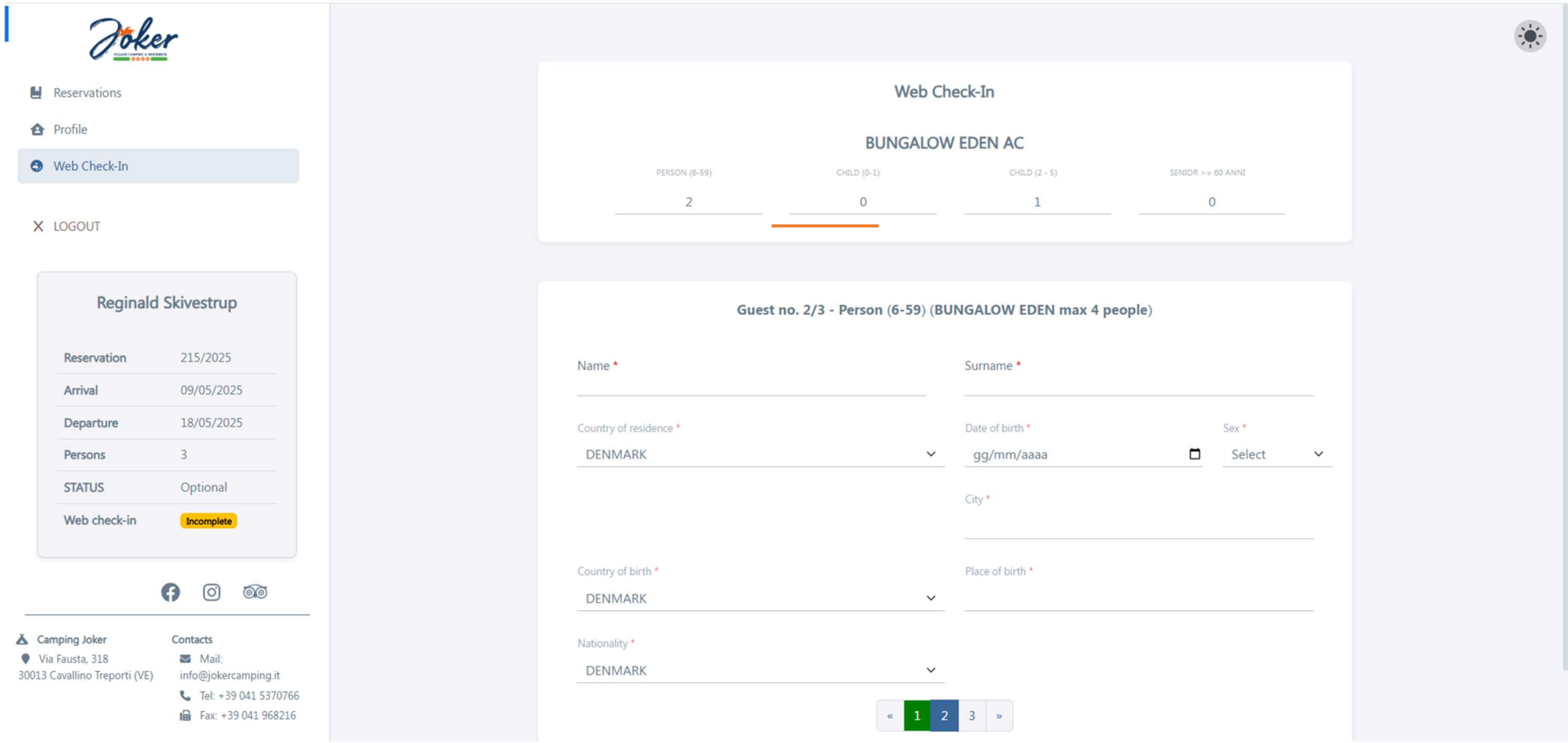


Select component NUMBER 2.

Pay attention to the type of person to be entered because you will see it specified whether it should be an adult or a child.

YOU CANNOT CHANGE IT.

Fill in the various data required with an asterisk until the end, ONLY AT THE END OF THE INSERT PRESS THE CONFIRM CHECKIN BUTTON.

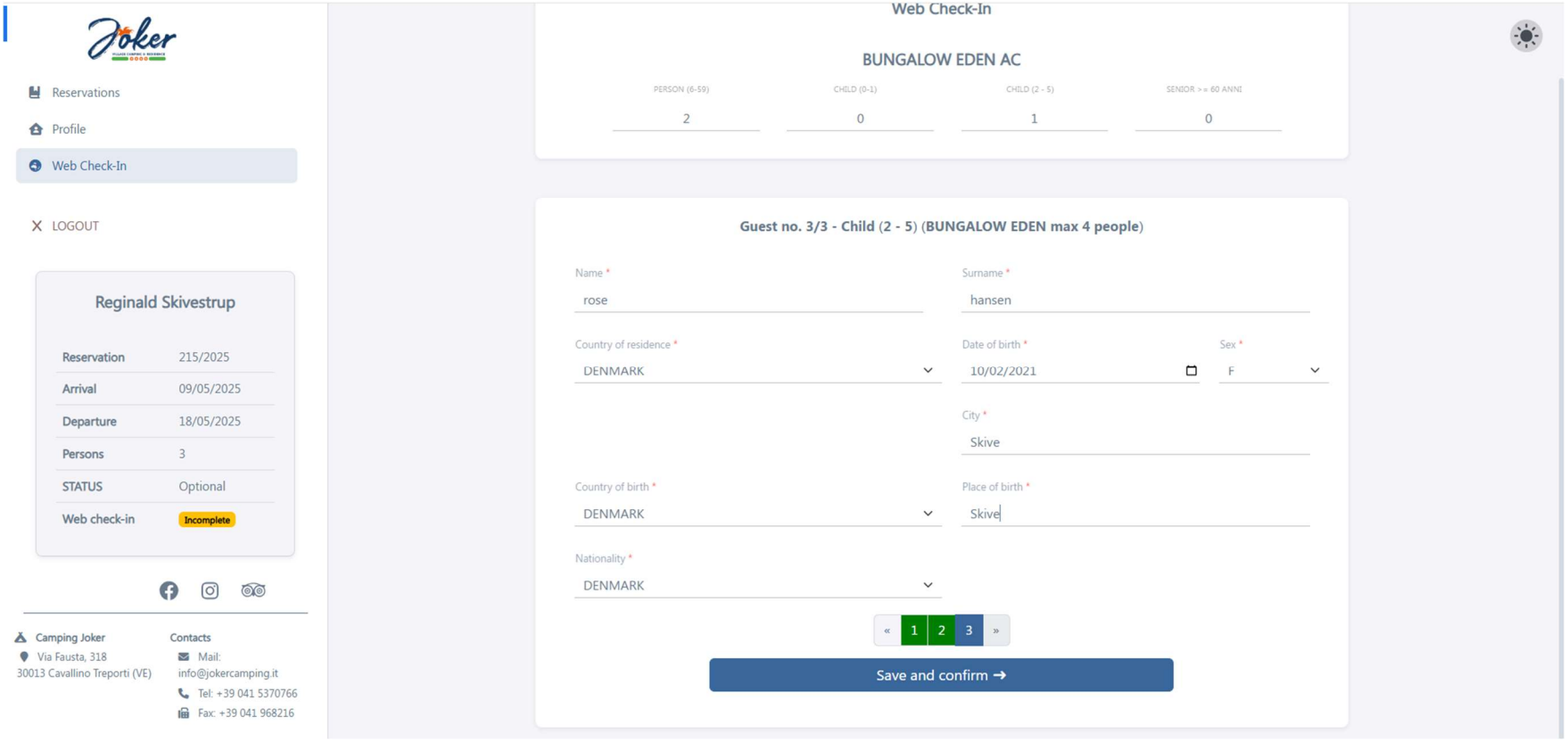


Press component NUMBER 3.

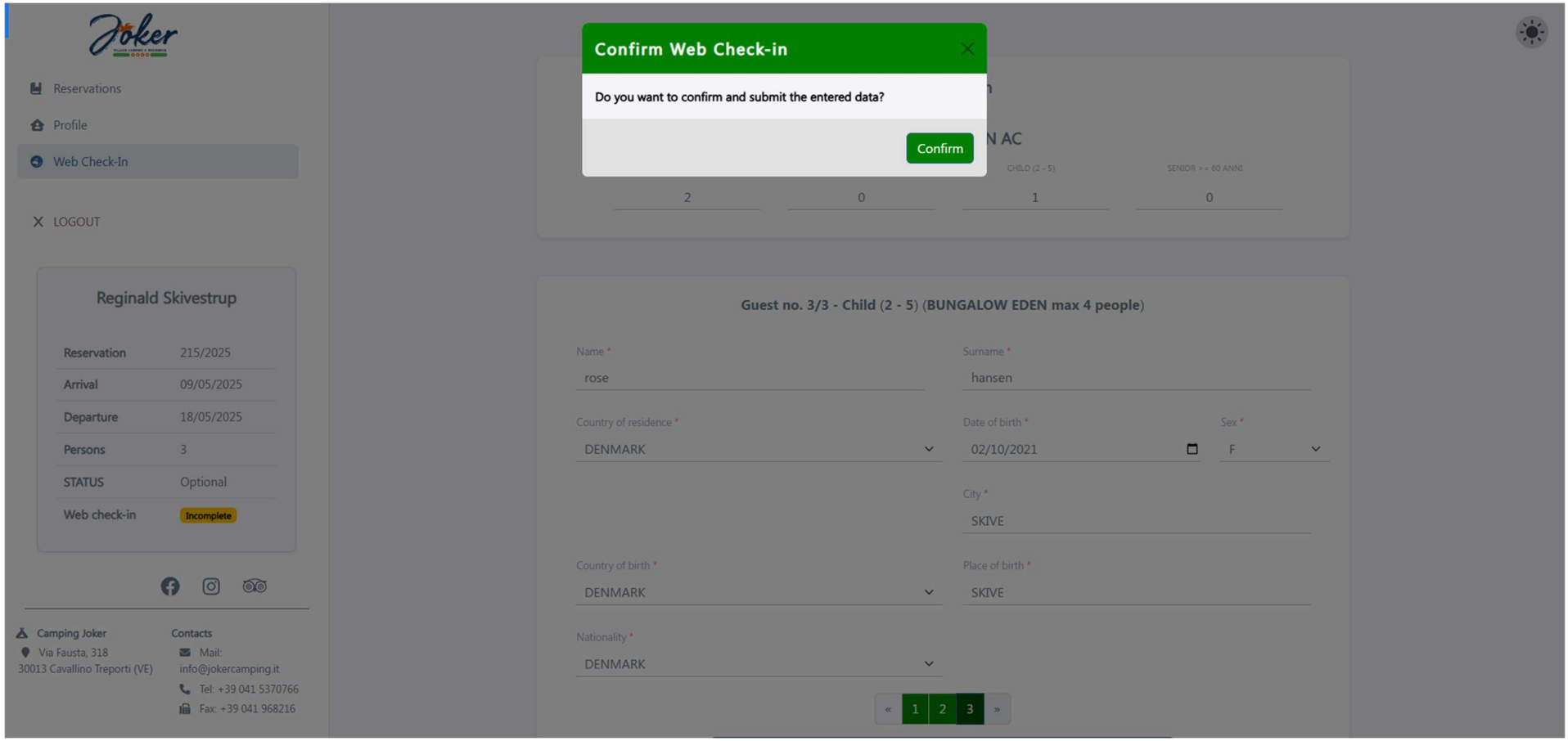
Pay attention because it will be written whether it is an adult or a child.

YOU CANNOT CHANGE IT.

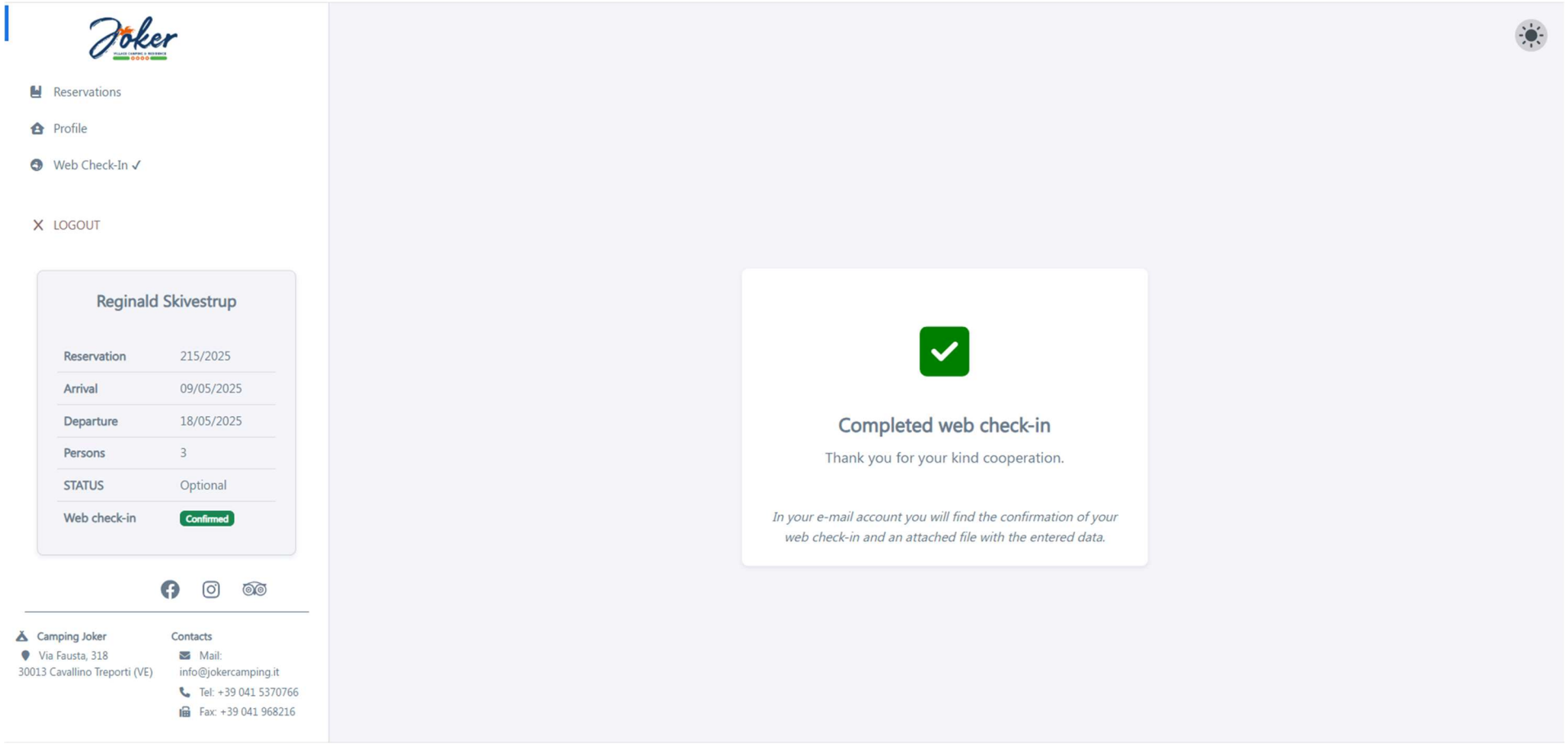
Fill in the various required data with an asterisk until the end, ONLY AT THE END OF THE INSERT PRESS THE CONFIRM CHECKIN BUTTON.



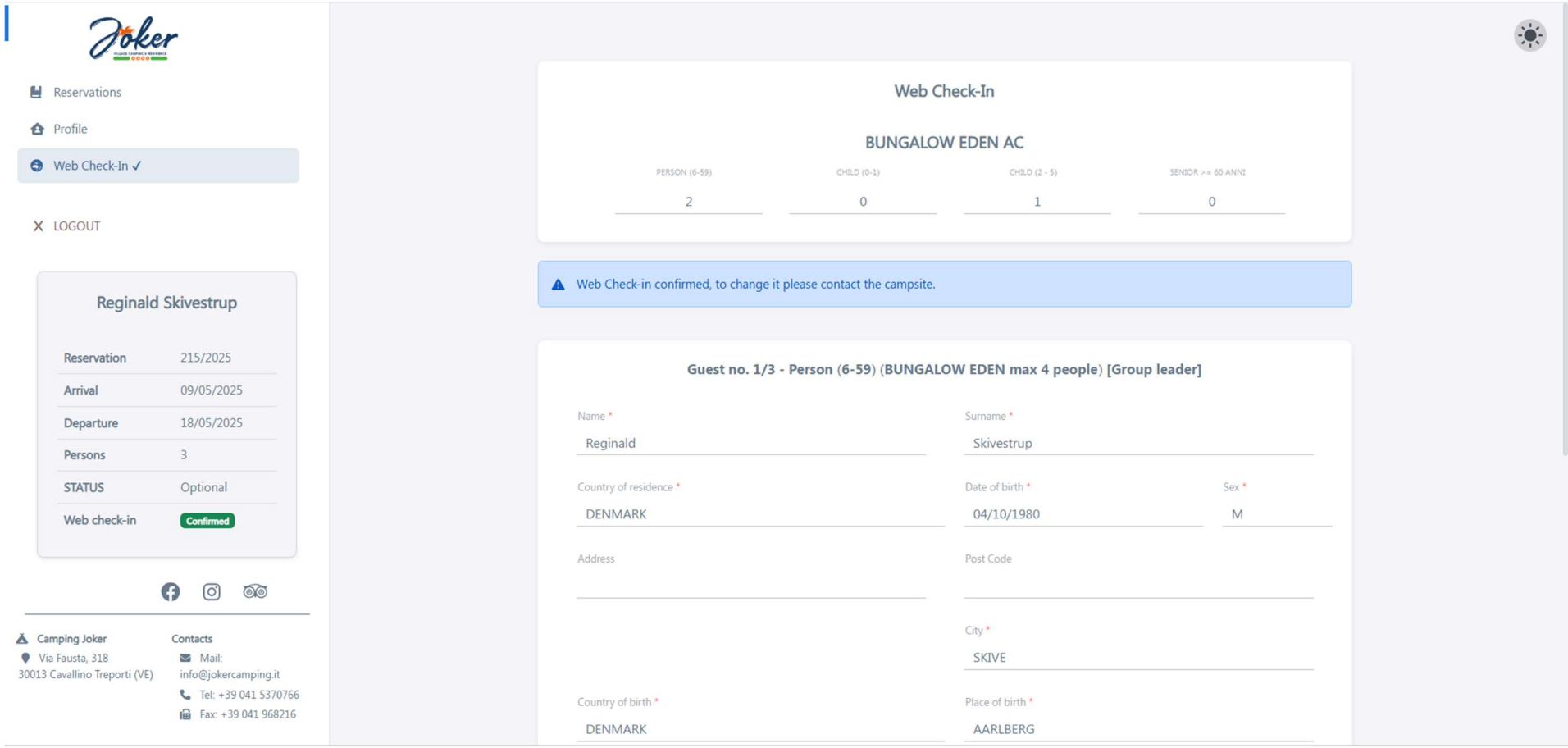
Once everything is filled in you can click CONFIRM WEB CHECK-IN



You will see this screen:



You are finished - data can no longer be changed. Should there be a need to do so, you must contact the campsite at +39 0415370766.



Exit by clicking LOGOUT.